

## New Business

### Board of Certified Safety

Professionals  
*Champaign*

### Rockwell Automation

(2 locations)  
*Champaign*

### Mid-America Motorworks

(3 locations)  
*Effingham*

### SYGMA Network *Danville*

### Staley Credit Union

(2 locations)  
*Decatur*

### Champaign County Chamber of Commerce *Champaign*

### Chesser Financial *Champaign*

### Nu-Way Transportation *Bloomington*

### Norris Electric *Newton*

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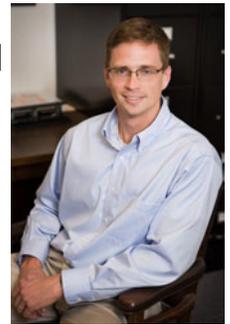


# Insider

VOLUME 15, ISSUE 2

## Points from the President

July 4, we celebrated Independence Day. In 1776, our Founding Fathers had the courage and foresight to separate from Great Britain giving us the opportunity for “life, liberty, and the pursuit of happiness”. I am grateful for our Founding Fathers and all those who gave their lives or who risk their lives today to keep our liberty.



We live in a free country with unlimited opportunity where we can “pursue happiness”. This “pursuit of happiness”, however, can be elusive. Many of us try to find happiness by pursuing money and possessions.

I believe that true happiness, or contentment, can be found now by enjoying what you do have and learning to love those around you. It’s not always in reaching our destination that we find contentment, but enjoying the journey along the way.

Personally, I have experienced poverty and prosperity. Neither one has resulted in contentment for me. I find that I am happy (content) when I choose to be happy and when I give of myself to serve and love those around me.

**“We tend to forget that happiness doesn’t come as a result of getting something we don’t have, but rather of recognizing and appreciating what we do have.”**

-Frederick Koenig-

*Paul*

ESS CLEAN  
ORGANIZATION

## ESS CLEAN ACHIEVES CIMS CERTIFICATION



ESS Clean has recently achieved designation as a CIMS Certified Organization. CIMS stands for Cleaning Industry Management Standard and was developed under the auspices of the ISSA (the worldwide cleaning industry association) by industry experts. CIMS is the first consensus-based management standard that outlines the primary characteristics of a successful cleaning organization.

A third-party assessor conducts an on-site review of the organization's systems, processes, and documentation to ensure compliance with the five key elements of the standard. These elements are: (1) quality systems (2) service delivery (3) human resources (4) health, safety, and environmental stewardship and (5) management commitment.

Compliance with the standard demonstrates that the organization is structured to deliver consistent, quality services that are designed to meet the customer's needs and expectations. The standard sets forth processes, procedures, and supporting documentation proven to be characteristic of a customer-driven organization.

In essence, CIMS certification provides assurance to a facilities manager seeking cleaning services that the company is committed to providing quality service, and thus sets that company apart from its competitors. More information about CIMS can be found at [www.issa.com](http://www.issa.com).

## Bloomington

Lisa joins the Bloomington office, as part-time Office Manager. She is an Associate Professor, in the Business Technology Division at Heartland Community College. She and her husband, Scott, live in Carlock, with their 19 year old cat named Marilyn. She will be working Monday through Friday, from 1—5. Please, stop by and introduce yourself, to Lisa.



**Lisa L. Sharp**  
Office Manager

Rich, his wife Kristy and 3 year old son moved to Illinois last November. His daughter, Amanda, lives in California. With twenty five years experience as a manager/supervisor in Telecommunications, Rich has joined the ESS Team as Bloomington Area Manager. His passions include cars and music.



**Rich Maccario**  
Area Manager

# Bits

### Safety Tip

The fun of summer weather brings with it high temperatures and humidity that can have a serious effect on your body. Take care of yourself during the warmer weather, and pay attention to the signs and symptoms of heat-related illnesses. Nausea, muscle cramps, dizziness, excessive sweating, and chills are all signs of heat-related illnesses. If you experience any of these symptoms while working in warmer weather, stop what you are doing immediately. Rest in a cool, dry place and drink plenty of fluids.

Every year nearly 400 Americans die from a heat-related illness. The stages of heat-related illnesses can progress quickly. Take signs of heat exhaustion seriously and seek medical treatment when necessary.

### ESS Clean, Inc. Opportunity

#### Champaign—Urbana

Want to pick up a few extra hours, or earn some extra money? This is an opportunity to pick up some extra money, without committing to another account. This opportunity will work one of two ways: We may be able to schedule the extra hours, in advance, or it might be necessary to call you on the day we need you. Also, if you should refuse extra hours four times, we will take you off the list. Are you interested? Please call Tammy or Debbie at 337.6701 to sign up.

## Team Members of the Month 2011



**April**  
**Marlo**  
**Woolcott**  
*Day*  
*Maintenance*



**May**  
**Debbie**  
**Durbin**  
*Floater*  
*Decatur*



**June**  
**Ophelia**  
**Gibson**  
*Quaker*  
*Site Supervisor*

**Thank you for all you do!**





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### Core Values Of ESS Clean, Inc.

- Honesty
- Improve the lives of our team
- Provide the best value
- Always get the job done
- Operate debt free
- Have fun!



**Hold the Date!**  
**Plans are underway, for the Fall Gathering, for ESS Clean, Inc. Please hold the afternoon of September 25. Fun for all ages, guaranteed!! Watch your mail for details of the event.**

### FSF Board Announces Scholarships for 2011

For the third year in a row, the Five Stones Foundation is providing scholarships to ESS Clean, Inc. employees and their children. The Board of Five Stones Foundation (FSF) aims to award scholarships to make higher education more attainable. Sometimes a college degree can be the difference that enables an individual to achieve a higher income, impacting generations to come.

A total of \$8,000 in scholarships will be awarded for the fall of 2011.

The following ESS Clean employees and dependents will receive scholarships in 2011.

Jennifer Janssen  
Robert Flinn  
Hayden Warner  
Jeffrey Carter  
Robert Wright  
Kimberly Dugger  
Michael Williams

