

A Humble Leader



Every year, the Building Service Contractors Association International (BSCAI) selects a man or woman to represent the front line of the janitorial industry. This individual is chosen from hundreds of thousands of employees of over 600 companies in the building service industry.

This year, Marlo Woolcott of ESS Clean, Inc. was selected as Building Service Employee of the year. This was not surprising, as Marlo has quietly proven his value on and off the job for decades. From giving up his Christmas Day to feed the hungry and lonely to filling supply orders, stocking shelves and managing inventory, Marlo goes about his work with purpose, strength, and a dash of dry humor.

What *was* a surprise is how Marlo confidently accepted his award in front of hundreds of people. Marlo thanked the Association, thanked the industry, thanked his company and then gave credit to the others working alongside him. I know Marlo as a man of faith and as a humble leader. He proves every day that it doesn't take a loud voice or a flashy presence to make a difference. His meaning and purpose flows through his work and sets an example for those of us who want to influence others.

The examples of leadership that we see on television are false. The arrogant demeanor, flashy cars and expensive suits do not make a leader. Fame, fortune and notoriety do not make a leader. Marlo proves every day that meaning, purpose, discipline and service make a true leader. Marlo's humility and confidence on stage at the awards ceremony won the hearts of the audience.

That's leadership!



Paul Taylor

*ESS continues to grow as a result of a **GREAT TEAM**. Thank you!*

Clifford Jacobs Forging
Champaign

Transitions
Champaign

Renaissance Electrical Services
Indianapolis

Christie Clinic
Bloomington

DELV Design
Indianapolis

Southport Presbyterian Church
Indianapolis

Health Alliance Retail Store
Champaign

Danville Commercial News
Danville

Carle Clinic
West Salem

Marine Bank
Indianapolis

Carle Clinic
Olney

Heartland Banks
Champaign & Urbana

*"Become the kind of leader that people would follow voluntarily;
even if you had no title or position." —Brian Tracy*

Employee of the Month



September 2018
David Martin



October 2018
Courtney Maxwell

5 Year Service Awards

CHERRY WILLIS

10 Year Service Awards

Employee of the Month Honorable Mention

GLENN A BULLARD
TINA GIAMBERDINO
JORRIE HEISER
DOUGLAS HERTEL
CHARLENE KIMBLE

DAVID MARTIN
COURTNEY MAXWELL
EDDIE WALKER
LON WHIPPLE

YOLANDA HOLLINS
ROBERT MILLER
MARY CORBIT

New Perfect Attendance Program Begins December 1st, 2018

We are excited to be upgrading to a **Quarterly Perfect Attendance Award Program** instead of annual. There will be more opportunities for employees to earn the award throughout the year, up to \$200 total with perfect attendance in all four quarters! The rules are the same:

Perfect Attendance is defined as working your normally scheduled shift every day of your scheduled week. The only exception is when an employee has an approved PAID day off asked with proper notice per policy (paid personal day, paid pass time, paid holiday, paid vacation, and documented jury duty).

Quarterly measurement periods and \$50 award schedule is as follows:

- * Dec through February awarded in early March
- * March through May awarded in early June
- * June through August awarded in early September
- * September through November awarded in early December



This is not a drawing—if you earn perfect attendance in the quarter then you get the \$50 award. We can't wait to see how many people are able to achieve perfect attendance each quarter and earn this special award!!!

MARLO WOOLCOTT 2018 BUILDING SERVICE EMPLOYEE OF THE YEAR

This year, Marlo Woolcott, of ESS Clean, Inc., was selected as 2018 Building Service Employee of the Year. He and wife Marsha were able to attend the BSCAI Conference in Dallas, Texas, where he received his award. As a special bonus, Marlo got to meet one of the keynote speakers, President George W. Bush.

Marlo has been with ESS Clean for past nine years. Jacob Shaw, Operations Manager states, "He plays an important role behind the scenes for ESS, from keeping the product shelves organized, ordering, receiving, assisting with inventory, equipment repairs, keeping our offices clean, floors sparkling, windows spotless, and doing the laundry for many of our accounts. He makes all this happen at a very high level of efficiency." Marlo's services here will eventually conclude, but the ESS Clean family can rest assured that his legacy of leadership will remain.



MOPPING DURING WINTER WEATHER



As the temperatures keep falling, there is a good possibility for snow and ice. Ice melt and salt are huge problem for cleaners. The residue from these items can be hard to remove from floors. Please keep these few things in mind when mopping up salt residue.

- * Be sure to change mop water often and use a clean mop head to begin with each day. You may have to change your mop head more often if rinsing it doesn't seem to help.
- * When the threat of ice and snow are over, sweep salt away from any entrances. This will keep the salt from being tracked into the building.

Brittany Babbs



Great Raffle Prizes!

- ♦ *Ipod*
- ♦ *InstaPot*
- ♦ *Ipad*
- ♦ *Big Screen TV*

Must be present to win

Bowling

Music

Glow-in-the-Dark Minigolf

*Pizza, Popcorn,
Soda, Desserts
&
Arcade coins for kids!*

ESS Clean Annual Party

Date: Sunday, Dec. 9th

Time: 3:00-6:00 pm

Location:

Arrowhead Lanes

**1401 N. McKinley Ave.
Champaign, IL 61821**

Annual Safety Winner Drawing:

Vegas Trip or \$1,000 Prize

\$100 Perfect Attendance Awards

Party RSVP:

Call 217-337-6701

by Friday, November 30th

Please only bring either:

• You & One Guest

OR

*• You & Your Spouse and Your Children (18 and under).
Please be prepared to give names of all guests and
ages of children when you call to RSVP*

**PLEASE USE GPS FOR DIRECTIONS TO ARROWHEAD
LANES AT 401 N. MCKINLEY AVE. IN CHAMPAIGN, IL
61821. IF NEEDED, YOU MAY REQUEST DIRECTIONS TO
BE EMAILED WHEN YOU RSVP.**



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has gone social?**

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Facebook**

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