

# INSIDER

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## Resilience

Our world has changed in ways that were unimaginable 1 year ago. Who would have thought that schools would be mostly done on Zoom, that Wal-Mart would not be open 24 hours a day, or that we would not be able to meet someone at a restaurant without a mask? While much has changed, life is still very good. Most of us are still working and have food on the table.

How could it be that we are still thriving during a pandemic? As a person, as a company, and as a country, we have adapted to the new conditions. With a few exceptions, I think we have done a great job adjusting. Humans are resilient. We found new ways to operate (like working from home), new ways to stay safe (mask anyone?) and new ways to have fun (Zoombombing). Resilience and adaptability have always been desirable traits, but in today's world they are incredibly important and necessary for success.

As we move into 2021, we will start to get back to a "new normal". I believe we will remember the things we learned and become better as a result. While we have had to keep apart during this time, I have become closer in many ways to my friends and family. I have had more time to call people that I haven't talked to in a while. Zoom has allowed us to communicate in new and better ways. We have developed new habits like washing our hands and cleaning for health.

Personally, I'm not a big fan of change, but I know from experience that change is necessary. If done for the right reasons, I really enjoy the results of positive change. Change happens whether we like it or not. We can try to avoid it or we can ride the wave of change and become better.

*Paul Taylor*



**Paul Taylor**  
*President*

"The oak fought the wind and was broken, the willow bent when it must and survived."

**Robert Jordan, The Fires of Heaven**



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## Welcome New Customers!

*ESS continues to grow as a result of a GREAT TEAM. Thank you!*

**ACT**  
*Danville*

**Alpha Omicron Pi**  
*Champaign*

**Andrews Engineering**  
*Springfield*

**Brighton Cabinetry**  
*Neoga*

**Carle Physical Therapy**  
*Charleston*

**Christie Clinic**  
*Arthur*

**Decatur Auto Auction**  
*Decatur*

**Farmweld**  
*Teutopolis*

**Girl Scouts Indianapolis  
Headquarters**  
*Indianapolis*

**Med Group**  
*Effingham*

**Midland States Bank**  
*Effingham*

**Milano & Grunloh Engineers**  
*Effingham*

**St. Anthony Burnsmeyer  
Building**  
*Effingham*

**Syngenta Seeds**  
*Pekin*

# Employee of the Month



**Beth  
Yoakum**  
June 2020



**Jennifer  
Zigler**  
July 2020



**Tab  
Kraft**  
August 2020

# Happy Anniversary

**10 Years**

**Sandra Early**

**5 Years**

**Lauren Wilson  
Ellen Woolum  
Charles Thorsen**

## Honorable Mentions



Angel Barnett  
Ophilia Gibson  
William Givens  
Donnie Kester  
Andrew Krump  
Missy Lookabaugh  
Roy Matsuda

Brandie Mccoy  
Randy Stokes  
Delores Stewart  
Tisha Sutton  
Julie Wineinger  
Kathryn Wimmer  
Connie Wood

## + Five Stones Scholarships

*The Five Stones Scholarship  
from ESS Clean provides employees  
and their family members the  
opportunity to pursue higher education.*



**Andrea Buell  
Bailey Hartung  
Hannah Paquette  
Taylor Paquette  
Veronica Peyton  
Sabrina Fullenkamp**

**For 2020, we awarded \$18,000 total in scholarships!  
Please help congratulate our winners!**

# News and Happenings

## Service Project at Marcfirst

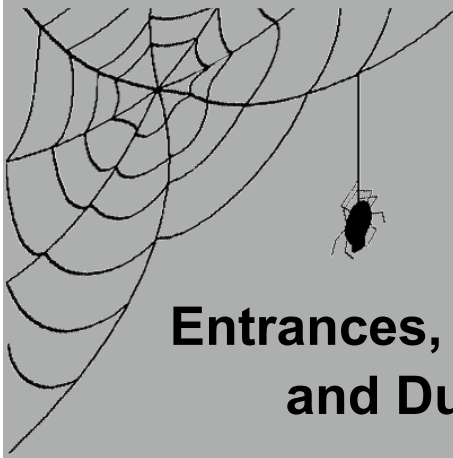
On October 3rd, employees volunteered their time and talents to Marcfirst in Bloomington, IL. We assisted with some landscaping and grounds work at three of their locations.

Marcfirst supports people with developmental disabilities and families in McLean County with opportunities to reach their full potential through a lifetime of meaningful services. Marcfirst provides a lifetime of services - such as therapies and development programs - and to over 800 children, adults, and families annually.

Thank you to everyone who participated and thank you to Marcfirst for having us on site!

A huge thanks goes out to our volunteers: From our Bloomington Branch—Kevin Copass, Dave Janssen, and Rex Roberts. From our Urbana Branch—Lorianne Bauer, Bob Odell, Jacob Shaw, Paul Taylor, and Lee Temple, Sr.





## Entrances, Cobwebs, and Dusting

It is sad that summer has to come to an end, but it is always nice to get some cooler weather. Unfortunately, cooler weather can sometimes make our jobs a little more difficult.

As the weather cools down, spiders and other bugs like to make their way into buildings to stay warm. An increase in spider webs and dead bugs are very common this time of year. Always be sure to pay close attention to entrances and corners. These are the more problematic areas.

Also, as we approach the fall season, leaves are huge problem for entrances. They blow in and get tracked in by people entering the building.

Another area to pay close attention to are areas that collect dust. When farmers start to harvest their crops, a lot of dust is kicked into the air. Vents can also contribute to dusting problems. Be sure to check all vents and dust them as often as possible. Dust can also build up along edges and corners of carpet.

It is important to stick to a regular dusting routine weekly and check areas that may not get much attention on a regular basis.



**Brittany Babbs**  
Effingham Branch Manager



**Notes from Julianna Huck**  
Director of Employment

Has Covid-19 changed your income? Do you know a great worker that has lost their job due to the Pandemic? ESS

Clean is ESSENTIAL and we are hiring! We've got great positions to fill and many of our customers have asked us to do more cleaning. So, if you are looking for more hours or know someone who would be a solid employee for us, please call me or speak with your Branch Manager.

**We ♥ your referrals!**

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### WE WANT YOUR REVIEWS

**Log into your Google account, find your nearest ESS branch, and let us know how we're doing.**

**And be sure to follow us on social media!**

